2009 – 2019: A Decade of Transformation
Serving Georgia’s Most Vulnerable Citizens

Commissioner Judith A. Fitzgerald, Department of Behavioral Health and Developmental Disabilities
Twenty-third Annual Rosalynn Carter Georgia Mental Health Forum
Friday, May 11, 2018
Then: 2009…A New Department is Formed

ACKNOWLEDGEMENT

- Inconsistent and Fragmented System
- Underfunded
- Lacked Accountability
- Poor Customer Service
Transformation: Telling OUR Story

Enterprise

Hospital

Intellectual and Developmental Disabilities

Behavioral Health
### Activities Underway: Intellectual and Developmental Disabilities

- Linkage within the Behavioral System
- Partnerships with State Universities
- Development of New Policy
- Delivery Improvement Training
- Blended Mobile Crisis: Behavioral Health and Intellectual and Developmental Disabilities
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<td>Redesign of Residential Services</td>
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Advancement: Beyond Compliance — Looking to 2019

Urgent and critical priorities warrant additional focus and development

**Outpatient “Core” Funding**
Increasing demand; Growing population; Treating before crisis

**Opioid Crisis**
Increasing access; Reduce overdose deaths; Prevention, Treatment and Recovery

**Crisis Support**
Integrating, enhancing, and expanding crisis services; Meeting current and addressing forecasted need

**Children and Youth Services**
Implementing Children’s MH Commission report; Developing innovative programming; Collaborating with child-serving partners

**Prevention**
Establishing sustainable prevention programs across the lifespan (Suicide Prevention, SU Prevention, MH Promotion)

**I/DD Transitions: Planning List and Hospitals**
Implementing 5-year plan: Addressing current needs and anticipating future demand; Continue hospital transitions

**Whole Health for BH and I/DD Population**
Coordinating BH and I/DD services within healthcare system; Promoting the overall well-being of the individual

**Value-Based Purchasing**
Preparing the network for alternative payment mechanisms; Rewarding positive outcomes

**Forensic Population**
Ensuring viable facilities and workforce; Addressing growing population of individuals involved with court systems

**Aging Population**
Facing clinical and fiscal challenges resulting from aging individuals and caregivers

**National Workforce Shortage**
Developing short- and long-term strategies; Address impact on Georgia with particular attention to rural areas
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Now: OUR ACHIEVEMENT

- Nationally Recognized Housing Program Exceeds Annual Targets
- Recidivism Rates Below National Average
- 5 High Performing Hospitals
- Largest I/DD Provider Rate Increase
- Redesigned Comp Waiver
- Improved Access: New and Expanded Community Services
- Coordinated Crisis System for Community Integration
- Modernized Technology for Better Decision Making
- Quality, Compliance, & Oversight
- Reliable Funding Mechanism
- Hospital Census from 886 to 170 as I/DD Individuals transition from Hospitals to Community Settings
- Largest National Investment in Mental Health & DD Services
- 77,247 I/DD and BH Mobile Crisis Dispatches to Date
- $256 Million

DBHDD High Performing Agency